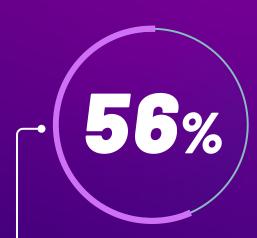
## It's The Human That Counts

Will your Black Friday be a Bot Friday?



More than half of your potential customers are aware of the threat bots pose to holiday shopping.



Most consumers are planning to do their shopping before or during Black Friday sales events. Black Friday has become a season, not a weekend, and the bot operators know about it.

51% ELECTRONICS

23% EXPERIENCES [TICKETS]

21% COLLECTIBLES/ LIMITED EDITION ITEMS

Significant proportions of shoppers polled are hunting for holiday gifts that fall into categories that bot operators like to target: electronics, event tickets, and limited edition gifts.



Two out of every three consumers shared concerns about bots grabbing all of the holiday gifts before they could.

More than half of those surveyed said they would shop with a different retailer if they thought bots were interfering with their holiday shopping plans.

51%

The 2021 Holiday Shopping Consumer Survey asked 1,000 consumers aged 18+ what they're shopping for, how they plan to shop, and how concerned they are about bots interfering with their holiday plans.

